

# Eugene Police Department Commendations

## March 2018



**The Eugene Police Department received 12 commendations from citizens in March, 2018. Below is a sample of those commendations.**

- A citizen commended an officer for the positive experience with the officer during the unfortunate circumstance of the citizen having their vehicle stolen. Fortunately, the citizen's vehicle was later located. The citizen commented, "He was very professional as he took down the details of my loss, calmed me and suggested the next steps in contacting my insurance company. I also wanted EPD to be told how grateful I am for employees like (officer's name) - it is great to have "eyes open" for the community."
- A citizen commended a community service officer for a recent crime prevention presentation that was given at the citizen's place of employment. The citizen commented, "He was able to give instructions with a great sense of humor and ability to keep the audience attentive. I have heard a ton of talks on safety and crime prevention through the years but this one struck me as the best. We so appreciate EPD and all the good work you all do. For that I am very grateful."
- An officer was commended by a citizen for the empathy that was shown when the officer responded to the citizen's residence to take a police report. The citizen had been the victim of a sexual assault near campus. The citizen was very appreciative of the officer's efforts and commented, "Thank you for making me feel really comfortable and safe on Saturday night. I was probably the most scared I've been."
- A Local Tiger Scout Pac submitted a 'Thank You' card to a community service officer expressing their appreciation for a bicycle safety, registration and theft prevention presentation at a local elementary school. A parent of one of the Tiger Scout's commented, "Thank you for your time and the great information!"
- A citizen commended officers for their professionalism related to a call for service where the citizen's child had made suicidal comments. The citizen had been unaware of the situation prior to the officers' arrival. Upon finding out the circumstance, the citizen became distraught. The citizen commented, "They were very courteous and very polite. They seemed to be very empathetic, they listened attentively and helped with suggestions. They tried to calm me down. I was very pleased the way they conducted themselves. It was a very good representation how the police department should be."

- A citizen passed on their "heartfelt, sincere thanks" to an officer and credited the officer for helping them turn their life around. The officer had arrested the citizen about a year and a half prior. At that point, the citizen had been using heroin for an extended amount of time. The officer had a conversation with the citizen while they were in the back of the patrol car and told the citizen that they were better than what they were showing. The citizen felt the conversation hit home and had an influence on making positive changes in their life. The citizen has now been sober for 14 months and has been working for the same employer for over a year.
- Officers were commended by a citizen for the way the officers responded to a motor vehicle accident the citizen was involved in. The citizen was pretty shaken up about the incident at the time and was very thankful for the assistance the officers were able to provide. The citizen commented, "They were so kind. They were so sweet to me and helpful. I can't thank them enough!"
- An officer was commended for their professionalism by a partnering agency counterpart. The citizen commented, "I just wanted to say hello and remind you that you're tremendously well thought of by me and everyone who has the chance to work with you. I know you know these are strange and hard days, but please know your thoughtful professionalism has been very much appreciated."
- A citizen commended an officer for the compassion the officer displayed towards the citizen's family when they had lost a loved one recently. The citizen commented, "Just wanted the department to know that his empathy, the way he communicated and dealt with our family made a terrible tragedy bearable. Thank you for employing such a great man."